



701 Ninth Street NW  
Washington, DC 20068

February 26, 2010

Mr. Joe Karasek  
General Service Manager  
McCall Handling Co.  
8801 Wise Avenue  
Dundalk, Md 21222

Dear Mr. Karasek:

Earlier in the month, back-to-back winter storms left many of our customers without electricity. Now that service is restored, we want to thank our vendors who helped Pepco Holdings, Inc. and its family of businesses including Atlantic City Electric, Delmarva Power and Pepco respond to these record-breaking events.

We know that power outages — especially during storms such as these — can cause undue hardship. That's why we appreciate McCall Handling's efforts in providing immediate assistance to our late hour forklift rental needs in support of our crews, enabling them to work safely around the clock to get the lights back on.

When a crisis arises, the best qualities of our vendors are on full display. So it's no surprise that when the storms came through, so did you.

Thank you,

A handwritten signature in black ink that reads "Doug Myers". The signature is fluid and cursive, with a long horizontal stroke extending from the start of the name.

Doug Myers  
Director, Supply Chain